



## Terms and Conditions

**Last Updated: June 2026**

**Entity:** Living The Life Of Our Dreams LLC DBA Talent Services Direct (“TSD”)

### 1. Introduction and Precedence of Terms

Welcome to Talent Services Direct (TSD). By accessing our website or purchasing our services, you agree to be bound by these General Terms and Conditions.

**Important Note:** These General Terms and Conditions shall govern all users; provided, however, that in the event of a direct conflict or inconsistency between these General Terms and the specific terms associated with a specialized service offering (e.g., *'Strategy in Your Back Pocket'*), the specific Service-Level Terms and Conditions shall be deemed the controlling authority and shall supersede the General Terms to the extent of such conflict.

### 2. Service Philosophy and Scope

TSD provides High-Level Strategy and Decision Support. This service is designed for talent who manage their own daily operations, in between management, or have existing team but seek independent professional oversight.

- **Included Services:** Services include vetting and auditing, acting as a strategic sounding board, providing feedback, and industry positioning.
- **Excluded Services:** We strictly exclude "Tasks" such as technical training, administrative execution, and the production of creative assets like graphic design or video editing.
- **Non-Representation:** TSD does not act as the talent's management or representative in negotiations or communications with third parties unless expressly agreed to in writing.

### 3. Service Term and Communication

- **Duration:** Services are provided on a one-month (four-week), one-time basis and do not automatically renew.
- **Method:** Communication is delivered via text, email, or project management platform; phone calls and in-person meetings are excluded.
- **Response Times:** Messages are responded to within 24 – 48 business hours, Monday – Friday, 9:00 AM - 9:00 PM EST.
- **Fair Use:** Talent may have only one (1) active strategy inquiry at a time to ensure high-quality attention.

#### 4. Fees and Refunds

- **Pricing:** Monthly fee will vary based on scope and complexity.
- **Scope Changes:** If services expand to include execution or representation, fees will be adjusted and confirmed in writing.
- **Refunds:** Due to the consultative nature of the service, no refunds are issued for partial months or unused access.

#### 5. Legal and Liability

- **No Guarantees:** TSD provides professional guidance but does not guarantee specific outcomes like audience growth, sponsorships, or financial deals.
- **Confidentiality:** Talent shall not distribute TSD's proprietary strategic methods or internal communications without written consent.
- **Governing Law:** These terms are governed by the laws of the State of New York.
- **Arbitration:** All disputes shall be resolved through binding arbitration in New York, New York.

#### 6. Contact Us

For any questions regarding your data or this policy, please contact:

Living The Life Of Our Dreams LLC DBA Talent Services Direct

Phone: 213-838-9838

Email: [info@talentservicesdirect.com](mailto:info@talentservicesdirect.com)