



Terms and Conditions

Effective Date: February 2026

Entity: Living The Life Of Our Dreams LLC dba Talent Services Direct (“TSD”)

1. Introduction and Precedence of Terms

Welcome to Talent Services Direct (TSD). By accessing our website or purchasing our services, you agree to be bound by these General Terms and Conditions.

Important Note: These General Terms and Conditions shall govern all users; provided, however, that in the event of a direct conflict or inconsistency between these General Terms and the specific terms associated with a specialized service offering (e.g., *'Strategy in Your Back Pocket'*), the specific Service-Level Terms and Conditions shall be deemed the controlling authority and shall supersede the General Terms to the extent of such conflict.

2. Service Philosophy and Scope

TSD provides High-Level Strategy and Decision Support. This service is designed for talent who manage their own daily operations, in between management, or have existing team but seek independent professional oversight.

- **Included Services:** Services include vetting and auditing, acting as a strategic sounding board, providing feedback, and industry positioning.
- **Excluded Services:** We strictly exclude "Tasks" such as technical training, administrative execution, and the production of creative assets like graphic design or video editing.
- **Non-Representation:** TSD does not act as the talent's management or representative in negotiations or communications with third parties unless expressly agreed to in writing.

3. Service Term and Communication

- **Duration:** Services are provided on a one-month (four-week), one-time basis and do not automatically renew.
- **Method:** Communication is delivered via text, email, or project management platform; phone calls and in-person meetings are excluded.
- **Response Times:** Messages are responded to within 24–48 business hours, Monday–Friday, 9:00 AM - 9:00 PM EST.
- **Fair Use:** Talent may have only one (1) active strategy inquiry at a time to ensure high-quality attention.

4. Fees and Refunds

- **Pricing:** Monthly fees vary based on scope and complexity.
- **Scope Changes:** If services expand to include execution or representation, fees will be adjusted and confirmed in writing.
- **Refunds:** Due to the consultative nature of the service, no refunds are issued for partial months or unused access.

5. Legal and Liability

- **No Guarantees:** TSD provides professional guidance but does not guarantee specific outcomes like audience growth, sponsorships, or financial deals.
- **Confidentiality:** Talent shall not distribute TSD's proprietary strategic methods or internal communications without written consent.
- **Governing Law:** These terms are governed by the laws of the State of New York.
- **Arbitration:** All disputes shall be resolved through binding arbitration in New York, New York.

6. Contact Us

For any questions regarding your data or this policy, please contact:

Living The Life Of Our Dreams LLC dba Talent Services Direct

Phone: 888-835-9938

Email: info@talentservicesdirect.com